



## **REFUND POLICY: Cancellation, warranty, etc.**

Cancellation is effective on the date you cancel and paid charges are not subject to refund. If you cancel your service before the end of your billing cycle, there are no pro-rated refunds for Internet or phone service. Charges for any overages, toll free numbers, and out-of-plan calls or any other features and services outside your plan for Digital Phone service are separately billed and a final bill for these charges may be required. (Any thus overage or usage fees may be charged to your payment method on file for your account after cancellation of phone service.)

No warranty is implied or expressed for electronic parts sold by PWI.

PWI will warranty repair work involving parts replacement for a period of 30 days for computer repair. There is no warranty for virus cleanup as computer can become infected again at any time.